

BALRAM KRISHAN ACADEMY

FEEDBACK ANALYSIS OF STAKEHOLDERS

AND

ACTION TAKEN REPORT 2023

Feedback Analysis of Stakeholders:

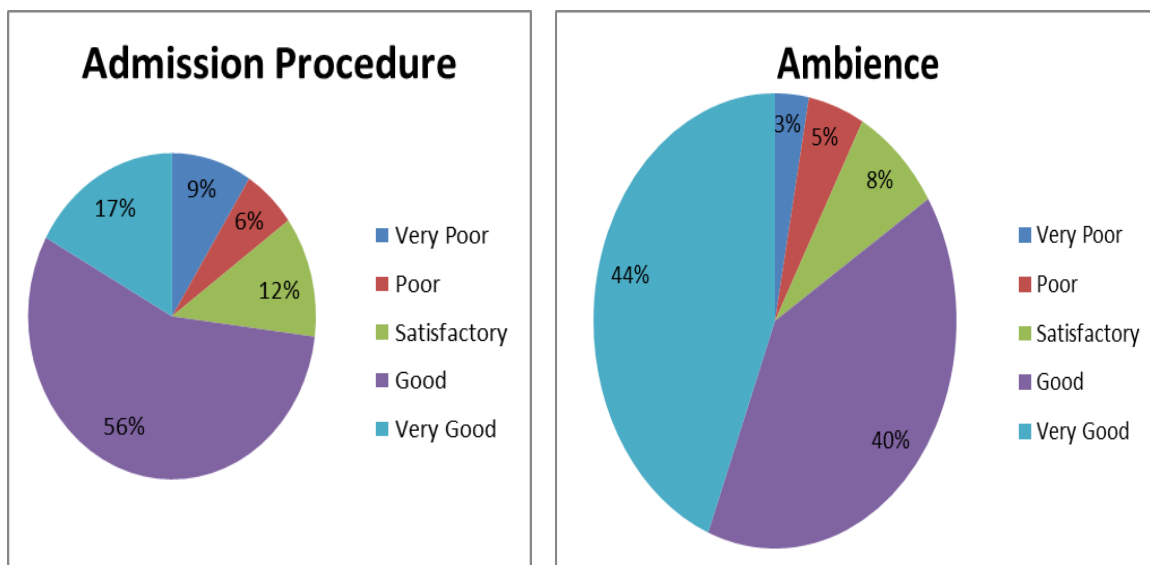
At Balram Krishan Academy, the Internal Quality Assurance Cell (IQAC) has established a tradition of systematically collecting feedback from various stakeholders, including students, alumni, parents, and teachers, during each academic session. This essential task is carried out through structured feedback forms, meticulously managed by the Feedback Committee.

Objective:

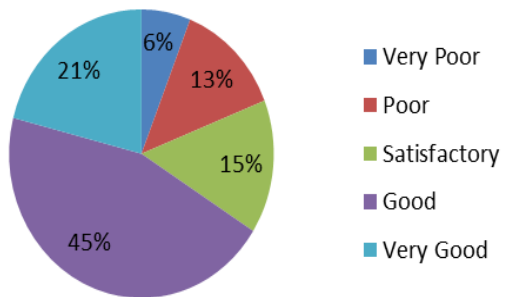
The primary objective of this feedback collection process is to assess the satisfaction levels of various stakeholders associated with the college. By doing so, the IQAC aims to pinpoint areas where the institution excels and identify opportunities for further improvement. This continuous feedback loop helps ensure that Balram Krishan Academy remains responsive to the needs and expectations of its community, fostering an environment of excellence and growth.

Analysis of Feedback:

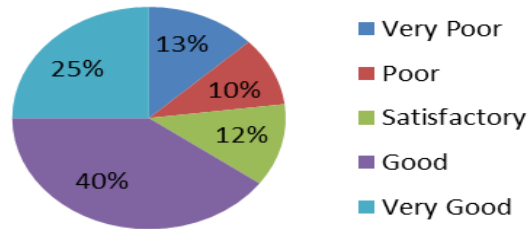
Feedback of Students:



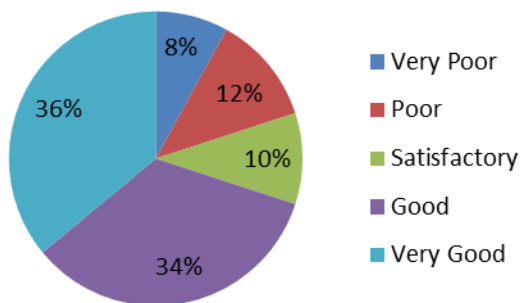
Infrastructure



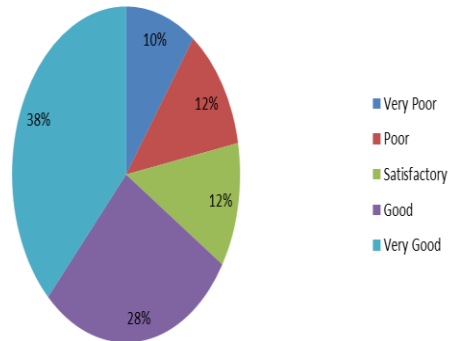
Project Guidance



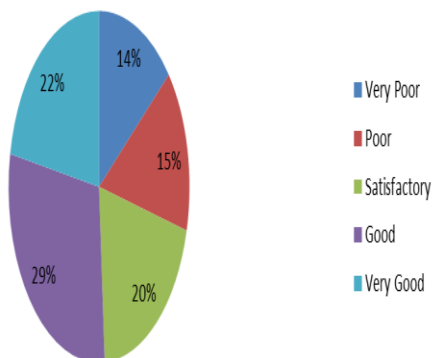
Faculty



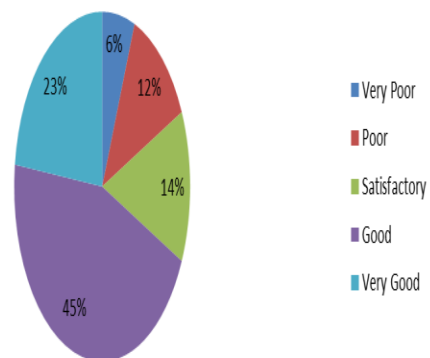
Quality of Support Material

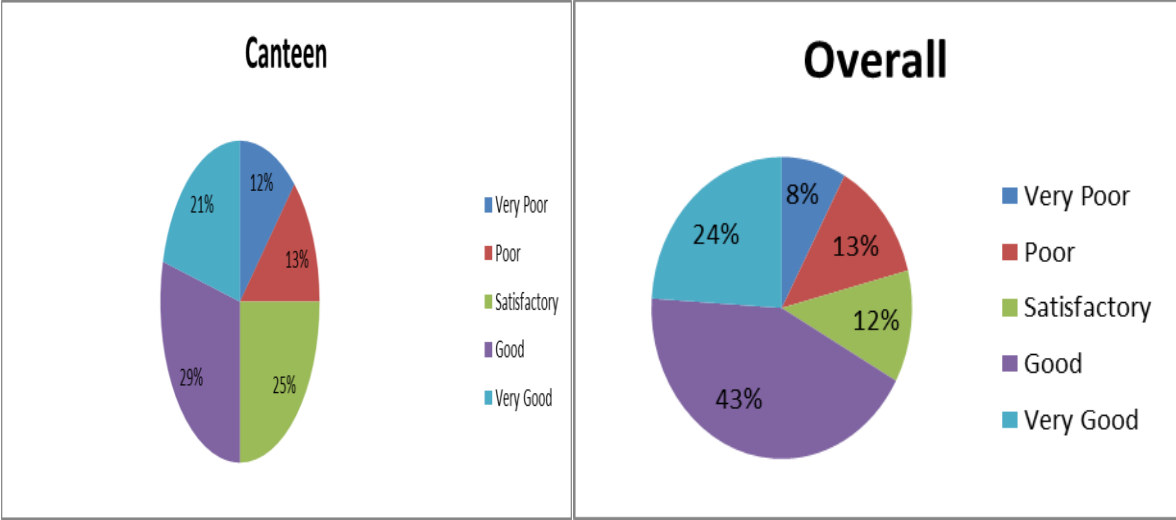


Training and Placement

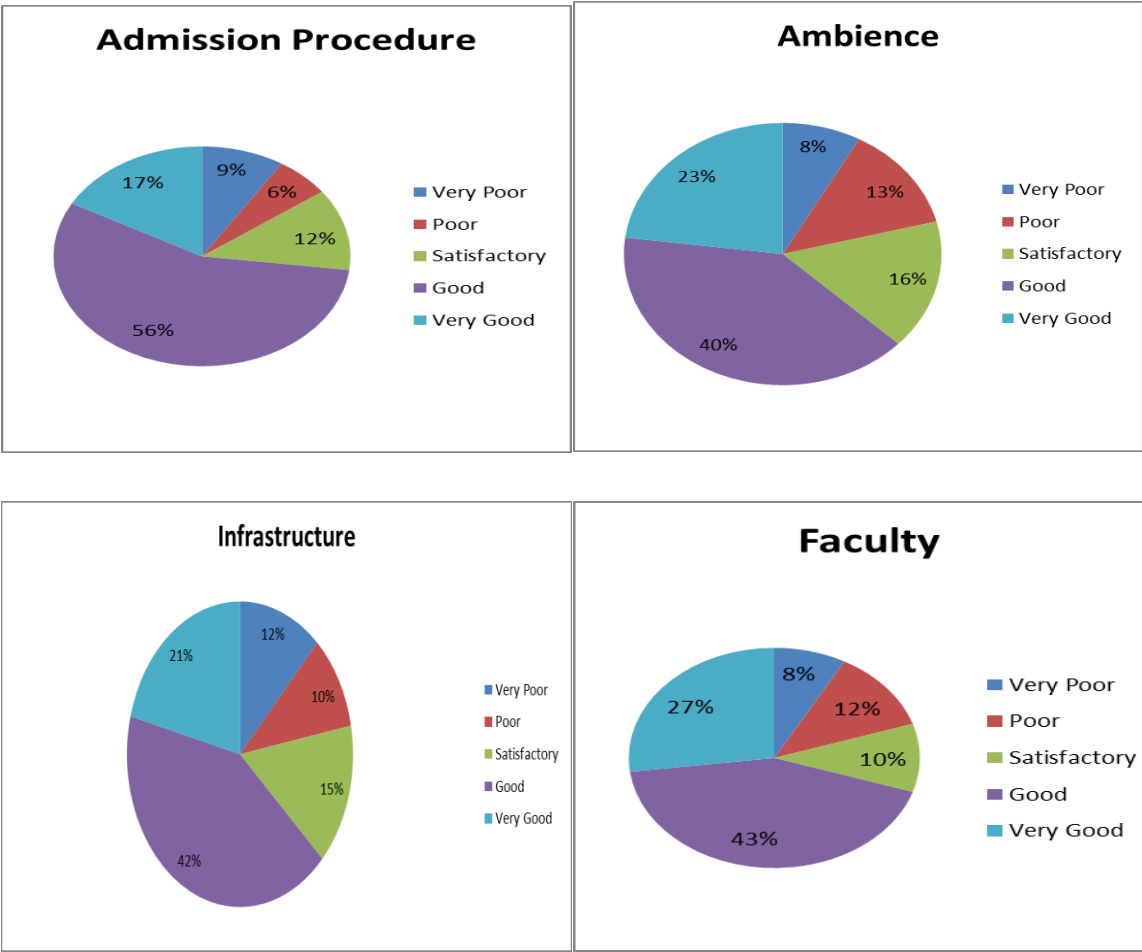


Library

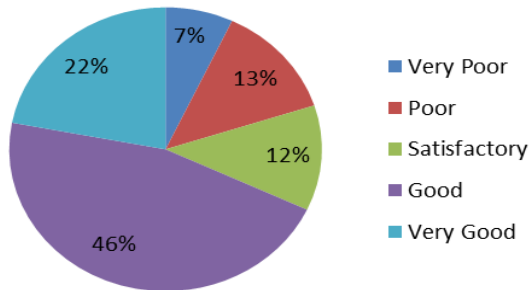




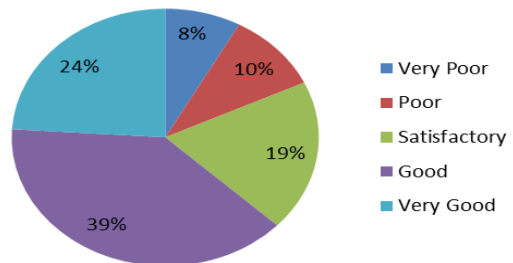
Feedback of Alumni



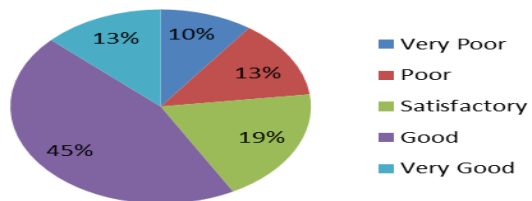
Project Guidance



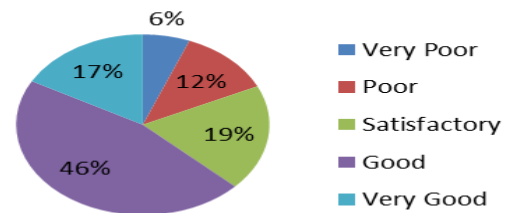
Quality of Support Material



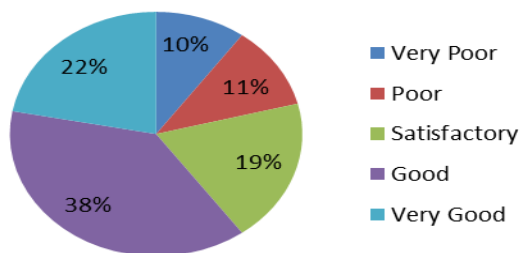
Training and Placement



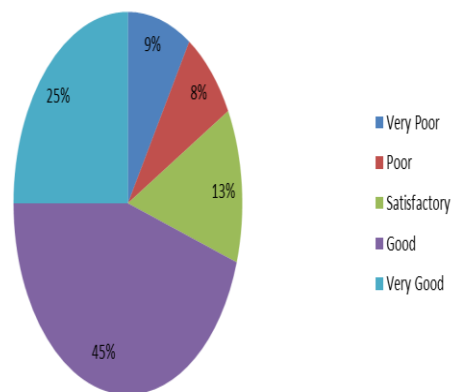
Library



Alumni Networking

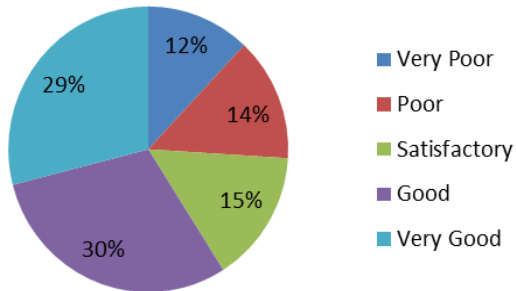


Recommendation Likelihood

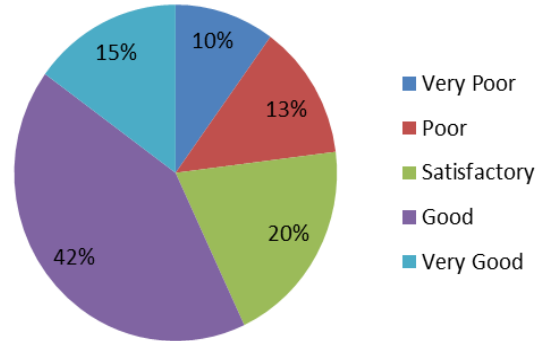


Feedback of Parents

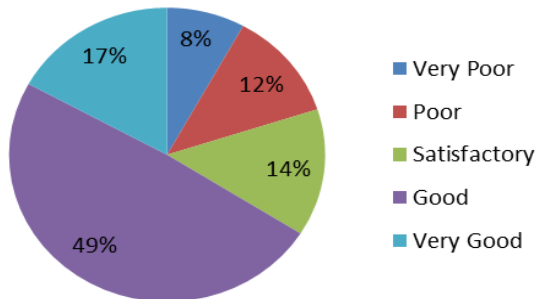
Student's Academic Progress



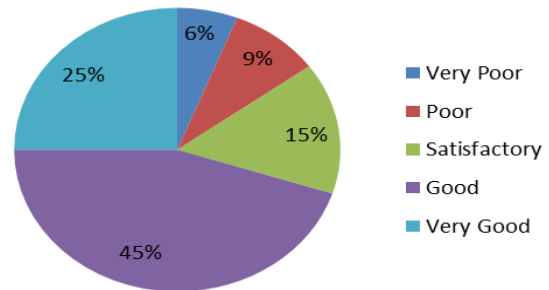
Communication



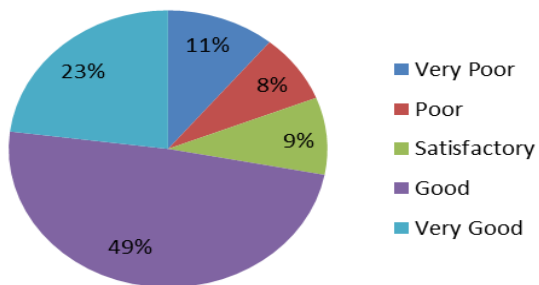
Safety and Security



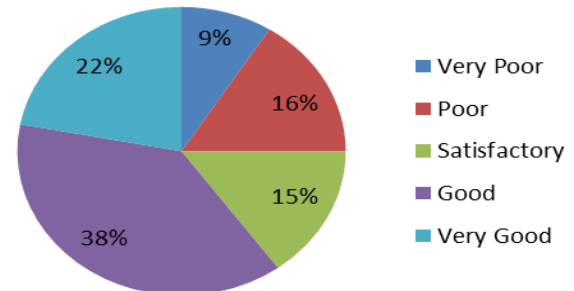
Value for Money



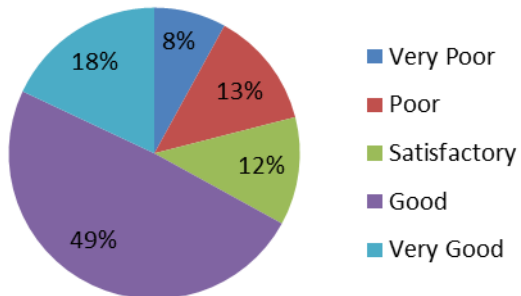
Support Services



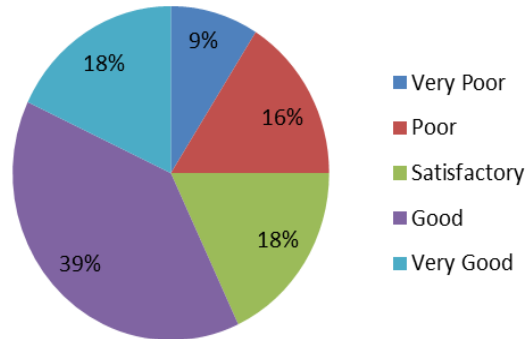
Extracurricular Activities



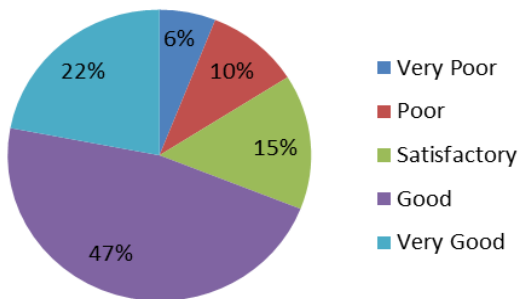
Teaching Quality



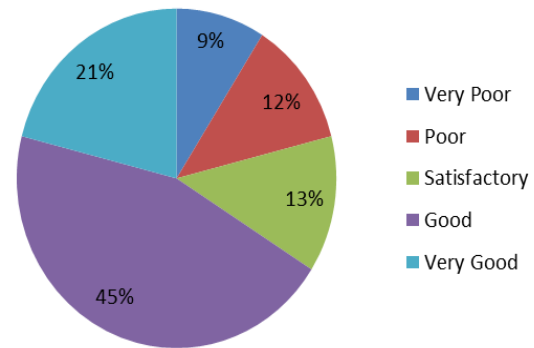
Infrastructure



Parental Involvement

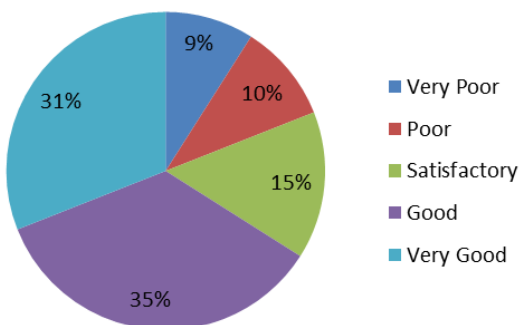


Overall Satisfaction

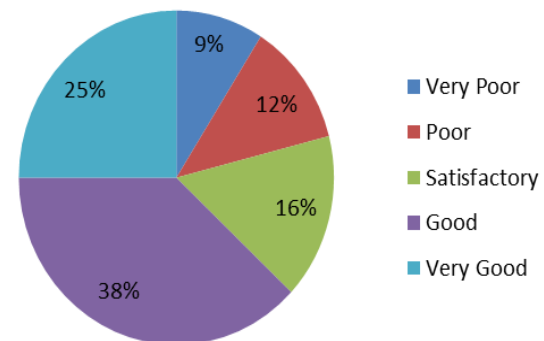


Feedback of Teachers

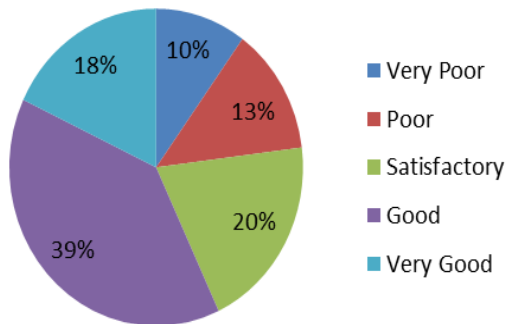
Teaching Resources



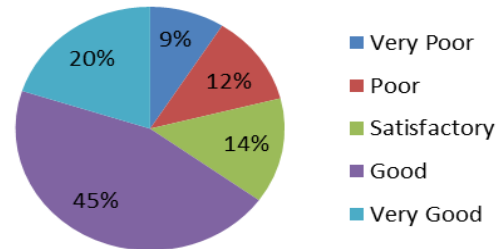
Professional Development



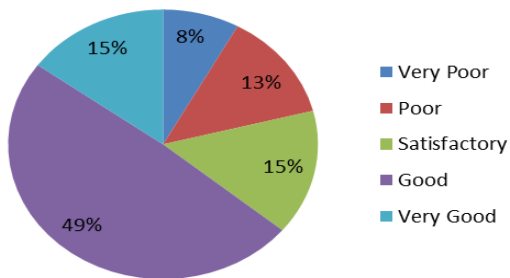
Administrative Support



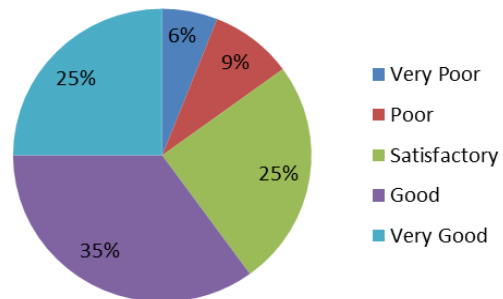
Student Engagement



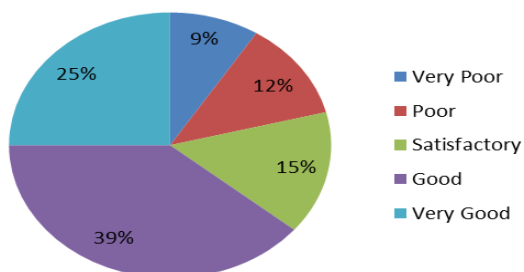
Curriculum Design



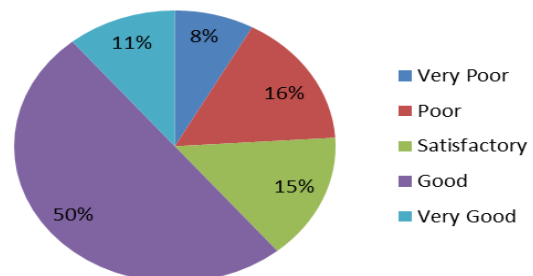
Teaching Environment



Colleague Collaboration



Workload Management



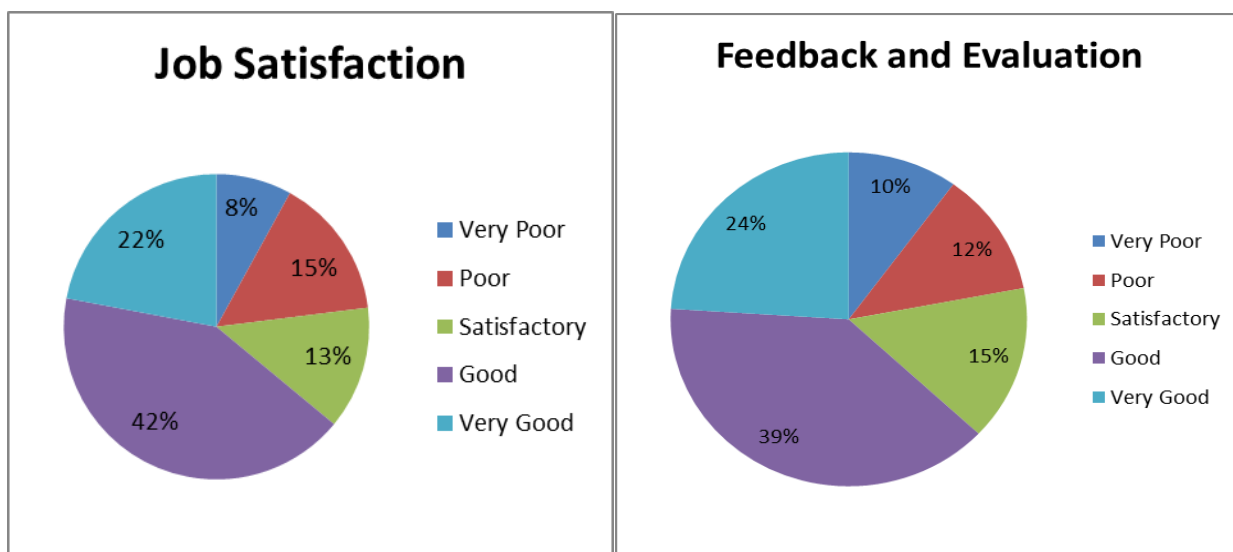


Table 1: Students Feedback and Action Taken Report (2023)

Based on the students' feedback, appropriate changes were made as notified in the following table:

Sr. No.	Feedback	Action Taken
1.	Admission Procedure	Provided clear step-by-step guidelines, and increased staff availability for admission inquiries.
2.	Ambience	Enhanced the campus environment with additional green spaces, better lighting, and improved cleanliness. Organized regular cultural and recreational events.
3.	Infrastructure	Upgraded classroom technology, improved laboratory facilities, and ensured regular maintenance of all infrastructures.
4.	Faculty	Increased professional development opportunities for faculty, encouraged innovative teaching methods, and implemented regular performance reviews.
5.	Project Guidance	Assigned dedicated project mentors, increased the number of guidance sessions, and provided more resources for project work.

6.	Quality of Support Material	Updated and expanded the range of support materials available, including more digital resources and access to online learning platforms.
7.	Training and Placement	Strengthened industry connections, increased the number of career development workshops, and expanded internship opportunities for students.
8.	Library	Extended library hours, increased the collection of digital and physical resources, and enhanced study spaces.
9.	Canteen	Improved the quality and variety of food offered, ensured better hygiene standards, and expanded seating capacity.
10.	Overall	Implemented a continuous feedback mechanism to regularly gather and act on student suggestions. Enhanced overall student services and support.

Table 2: Alumni Feedback and Action Taken Report (2023)

Based on the feedback received from the Alumni and appropriate changes were made as is notified in the following table:

Sr. No.	Feedback	Action Taken
1.	Admission Procedure	Streamlined the admission process with more user-friendly online applications and clearer guidelines. Increased staff to assist with admissions queries.
2.	Ambience	Enhanced campus aesthetics with more green spaces, better lighting, and improved cleanliness. Organized regular events to create a more vibrant atmosphere.
3.	Infrastructure	Initiated upgrades to classroom technology, laboratory equipment, and overall campus facilities. Regular maintenance schedules were implemented.
4.	Faculty	Conducted additional training programs for faculty to enhance teaching methods. Encouraged faculty to

		participate in professional development opportunities.
5.	Project Guidance	Improved project guidance by assigning dedicated mentors and increasing one-on-one consultation sessions. Provided additional resources for project work.
6.	Quality of Support Material	Reviewed and updated support materials to ensure they are up-to-date and relevant. Introduced new digital resources and learning aids.
7.	Training and Placement	Strengthened the training and placement cell by building more industry connections and offering more career development workshops. Increased internship opportunities.
8.	Library	Expanded library hours and increased the collection of digital and physical resources. Enhanced study spaces and introduced new borrowing policies.
9.	Alumni Networking	Launched an alumni portal for better networking and communication. Organized regular alumni events and created a mentorship program linking alumni with current students.
10.	Recommendation Likelihood	Implemented a feedback loop to continuously gather and act on suggestions from alumni. Enhanced overall satisfaction through ongoing improvements in all areas.

Table 3: Parents Feedback and Action Taken Report (2023)

Based on the feedback received from the Parents and appropriate changes were made as is notified in the following table:

Sr. No.	Feedback	Action Taken
1.	Student's Academic Progress	Enhanced individualized academic support programs. Introduced additional tutoring sessions.
2.	Communication	Improved communication channels by increasing frequency of parent-teacher meetings to discuss student progress..
3.	Safety and Security	Upgraded security systems, including installing more CCTV cameras and employing additional security personnel. Conducted regular safety drills.
4.	Value for Money	Reviewed and optimized fee structures. Increased transparency in how funds are utilized, ensuring better value for the investment made by parents.
5.	Support Services	Expanded counseling and support services for students. Hired additional staff to improve the accessibility and quality of support services available.
6.	Extracurricular Activities	Broadened the range of extracurricular activities offered. Provided better resources and facilities for existing clubs and activities.
7.	Teaching Quality	Conducted professional development workshops for teachers. Implemented a peer review system to maintain and enhance teaching standards.
8.	Infrastructure	Renovated and upgraded school facilities, including classrooms, laboratories, and sports areas. Ensured regular maintenance of all infrastructures.
9.	Parental Involvement	Organized more events and activities that involve parents in the school community. Created forums for parents to provide input and feedback regularly.

10.	Overall Satisfaction	Implemented a continuous improvement plan based on regular feedback from parents. Increased transparency in school operations and decision-making processes.
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Table 4: Teachers Feedback and Action Taken Report (2023)

Based on the feedback received from the Teachers and appropriate changes were made as is notified in the following table:

Sr. No.	Feedback	Action Taken
1.	Teaching Resources	Increased budget allocation for teaching resources. Introduced a new system for faculty to request and track the acquisition of teaching materials.
2.	Professional Development	Expanded professional development programs, including more workshops and online courses. Provided opportunities for attending national and international conferences.
3.	Administrative Support	Hired additional administrative staff to reduce the workload on teachers. Implemented a new support system to address teacher concerns more efficiently.
4.	Student Engagement	Developed new student engagement strategies, including interactive learning platforms and extracurricular activities. Conducted training sessions for teachers on student engagement techniques.
5.	Curriculum Design	Established a curriculum review committee to ensure the curriculum meets current educational standards and needs. Incorporated teacher feedback into curriculum updates.
6.	Teaching Environment	Upgraded classroom facilities and improved the overall teaching environment. Ensured regular maintenance and availability of necessary teaching aids.
7.	Colleague Collaboration	Organized regular inter-departmental meetings and collaborative projects. Created an online platform for teachers

		to share resources and best practices.
8.	Workload Management	Re-evaluated teacher workloads and adjusted schedules to ensure a more balanced distribution of tasks. Introduced policies to limit excessive workloads.
9.	Job Satisfaction	Launched a teacher wellness program, including mental health support and recreational activities. Increased recognition and reward programs for outstanding teachers.
10.	Feedback and Evaluation	Implemented a more transparent and constructive feedback system. Provided training on how to give and receive feedback effectively. Regularly reviewed and adjusted evaluation criteria based on teacher input.